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Cultural Awareness Series: Persons with Disabilities

October 16, 2007
11:00 AM – 12:00 Noon

Presented by:
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Cultural Awareness Series: Members with Disabilities

Learning Objectives:

Upon completion of this one-hour program, each participant will be able to:

1. Demonstrate increased awareness of cultural issues relevant to persons with disabilities.
2. Demonstrate specific cultural skills that result in more positive outcomes for members with disabilities.

Population Overview:

Watch videoclip: “The Spirit is Able”

Discussion Questions:

1. What are some of your initial reactions?
2. What surprised you?
3. Were you able to identify with any of the stories?
4. What emotions did the video evoke for you?
5. What are the dangers of stereotyping and how do they affect communications, relationships and patient care?
6. What are the potential benefits to Kaiser Permanente in being aware of diverse perspectives?
7. How does understanding and addressing the unique needs of our diverse membership and workforce help KP achieve its strategic initiatives (People, Growth, Affordability, Quality, Service and Community Benefit)?
8. Using the knowledge and skills you have learned today, what steps could you take to have a positive impact on the way you provide culturally competent care or service to co-workers, members, and /or patients with disabilities?



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